

Service Bulletin

Issue Date: 10/21/1999 Revised: 4/1/2019 SB Number: SB0015C

Topic: Preventive maintenance, alternator bearings

Market: Transit and Motor Coach applications

Alternators: C600, C700, C800 Series alternators

CEN alternator bearings in transit and motor coach markets require periodic maintenance to maintain proper operation. Bearings' internal components degrade over time and must be replaced at a consistent interval to insure the alternator remains functional.

The following service intervals are recommendations **only**, since actual operating/environmental conditions may affect bearing service life. **To avoid unscheduled vehicle down time, vehicle maintenance records must be maintained to help determine the most appropriate bearing replacement interval, based on actual operating/environmental conditions at location.**

During the warranty period, CEN alternator bearings do not require replacement and should not be serviced. CEN recommends replacing alternator bearings after the warranty period expires. Subsequent bearing replacement/service should be performed every 100,000 miles, or at intervals suggested by service/maintenance records.

NOTICE Consult service/maintenance records and adjust bearing service intervals as required.

To maintain the integrity and durability of the alternator, CEN recommends all parts and service work be performed by a C.E. Niehoff & Co. Factory Authorized Distributor. For the Distributor location in your area, or for more information, please call the CEN Service department at:

1-800-NIEHOFF (1-800-643-4633) or 1-847-866-6030 Fax: 1-847-492-1242 email: service@ceniehoff.com

Please file this CEN Service Bulletin with your CEN Literature. Please forward a copy of this information to the appropriate people in your company.

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Tech Services Hotline 800-643-4633