

C802/C802D/C820 Alternators Troubleshooting Guide

CONTENTS

Section 1: Wiring	2
Section 2: Basic Troubleshooting	
Section 3: Advanced Troubleshooting	5

Battery Charging Conditions

The following conditions may be observed during coldstart voltage tests until temperatures of electrical system components stabilize. The time it takes to reach optimum voltage and amps will vary with engine speed, load, and ambient temperature.

Maintenance/Low Maintenance Lead-Acid Battery:

Traditional lead acid batteries require lowest charge voltage of all vehicle battery chemistries. Battery cells must be maintained by periodically topping off with distilled water as required.

Maintenance-free Lead-Acid Battery:

Maintenance-free batteries are similar to Maintenance/ Low Maintenance batteries, but may require slightly higher charge voltage.

Deep-cycle/Marine Maintenance-free Battery:

Charge acceptance of these batteries may display characteristics similar to maintenance-free batteries and may charge faster due to generally lower capacity relative to size.

AGM (Absorbed Glass Mat) Maintenance-free Battery:

These dry-cell batteries respond better than standard maintenance-free batteries. If battery state of charge (SOC) drops to 75% or less, batteries should be recharged to 95% or higher separately from engine charging system to avoid damaging charging system components and to provide best overall performance. Charge acceptance of these batteries may display characteristics similar to maintenance batteries, but may require higher charge voltage and will draw significant current (<100 amps) when under 50% SOC.

Lithium Battery:

Lithium batteries have unique charging characteristics that differ from lead acid. These batteries require charging systems configured specifically for lithium battery chemistries. Contact CEN for more information on lithium battery charging systems and components.

Testing Guidelines

Professional service technicians rely on the following guidelines when testing electrical components.

Voltage testing:

- Set meter to proper scale and type (AC or DC).
- Be sure to zero the meter scale or identify the meter burden by touching meter leads together. Meter burden must be subtracted from final reading obtained.
- Be sure the meter leads touch source area only.
 Prevent short circuit damage to test leads or source by not allowing meter leads to touch other pins or exposed wires in test area.
- Be sure to use CEN tools designed especially for troubleshooting CEN alternators when available.

Resistance (ohm) testing:

- Set meter to proper scale.
- Be sure to zero the meter scale or identify the meter burden by touching meter leads together. Meter burden must be subtracted from final reading obtained.
- Be sure meter leads touch source area only. Allowing fingers or body parts to touch meter leads or source during reading may alter reading.
- Be sure reading is taken when source is at 70°F. Readings taken at higher temperatures will increase the reading. Conversely, readings taken at lower temperatures will decrease the reading.
- Be sure to test directly at the source. Testing through extended harnesses or cable extensions may increase the reading.
- "OL" as referenced in this document refers to open circuit: "infinite" resistance, typically in very high kilo- or megaohm range depending on meter and settings.

Diode testing:

Diodes allow current to flow in one direction only. Typical voltage drop in forward bias can range from 0.1-0.85V. Meter should read OL in reverse bias. Check meter user manual for meter-specific testing guidelines.

Voltage drop testing:

- Measure voltage between B+ on alternator or power source and B- (ground) on alternator or source. Record reading. Move to batteries or other power source and measure again between B+ and B- terminals on battery or other power source. The difference between the two readings represents voltage lost within circuit due to, but not limited to, inadequate cable gauge or faulty connections.
- Voltage drop measurements must be taken with all electrical loads or source operating.

Dynamic/Live testing (Connecting power and ground to component to test operation/function out of circuit):

- Connect jumper leads directly and securely to power source contacts of component being tested.
- Make any connection to power and ground at power supply or battery source terminals. Do not make connection at component source terminals, as that may create an arc and damage component source terminals.

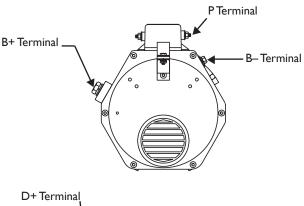
Section 1: Wiring Diagram



CEN C802, C802D, and C802TD Alternators Description and Operation

C802, **C802D**, **and C802TD** 28 V, 450 A alternators are internally rectified. All windings and current-transmitting components are non-moving, so there are no brushes or slip rings to wear out. Energize switch activates regulator. Field coil is then energized. Regulator maintains alternator output voltage at regulated setting as vehicle electrical loads are switched on and off. Alternator output current is self-limiting and will not exceed rated capacity of alternator.

A2-213 regulator furnished with these units has a D+terminal that can provide signal to vehicle electrical system, confirming alternator operation. Regulator also provide overvoltage cutout (OVCO). Regulator also has a P terminal that can provide an optional AC voltage tap and an IGN terminal. See page 5 for description and operation of LED on this regulator.



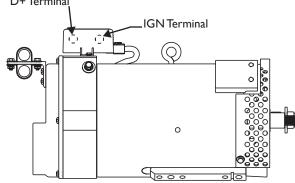
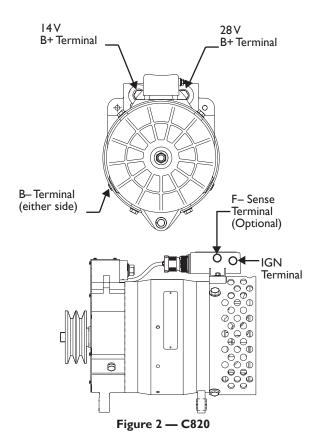


Figure I — C802/C802D/C802TD

CEN C820 Alternator Description and Operation

C820 28 V/14 V, 150 A/150 A alternator is internally rectified. All windings and current-transmitting components are non-moving, so there are no brushes or slip rings to wear out. Energize switch activates regulator. Field coil then ramps up to full power within 30 seconds (as a function of the regulator). Upper voltage (28 V) is rectified with standard diodes. Lower voltage (14 V) circuit output current is controlled by SCRs in the drive end housing.

A2-303 regulator furnished with this unit maintains alternator output voltage at regulated setting as vehicle electrical loads are switched on and off. Alternator output current is self-limiting and will not exceed rated capacity of alternator.



Page 2 TG4F



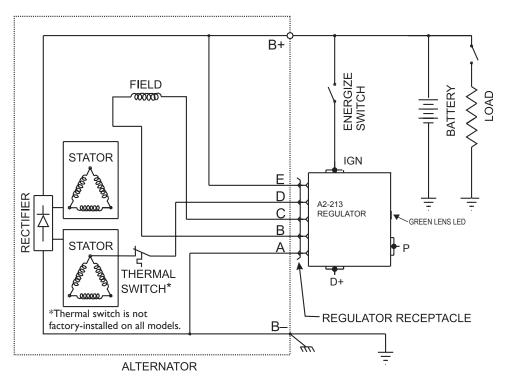


Figure 3 — C802/C802D/C802TD Alternator with Regulator

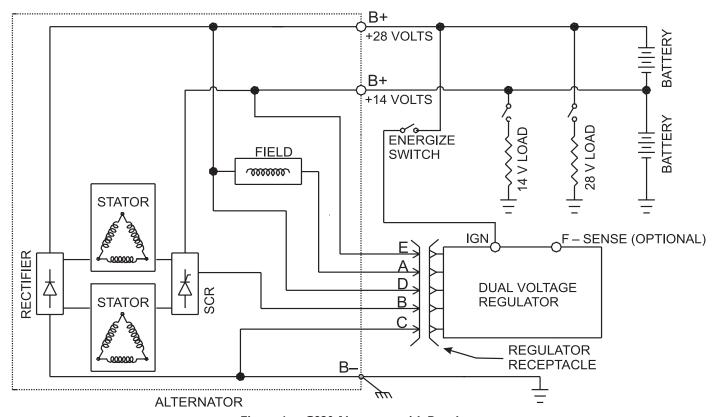


Figure 4 — C820 Alternator with Regulator

Section 2: Basic Troubleshooting



Tools and Equipment for Job

- Digital Multimeter (DMM)
- Ammeter (digital, inductive)
- CEN Regulator Bypass Adapter A10-129
- Jumper wire

Identification Record

List the following for proper troubleshooting:

Alternator model number
Regulator model number
Setpoints listed on regulator

Preliminary Check-out

Check symptoms in Table 1 and correct if necessary.

TABLE I -	TABLE I – System Conditions		
SYMPTOM	ACTION		
Low Voltage Output	Check: loose drive belt; low battery state of charge.		
	Check: current load on system is greater than alternator can produce.		
	Check: defective wiring or poor ground path; low regulator setpoint.		
	Check: defective or damaged alternator and/or regulator.		
	Check: wrong regulator.		
High Voltage Output	Check: high regulator setpoint.		
	Check: C802 only—OVCO tripped.		
	Check: defective regulator.		
	Check: alternator.		
No Voltage Output	Check: broken drive belt.		
	Check: battery voltage at alternator output terminal.		
	Check: defective alternator and/or regulator.		
No Air-Conditioning/ Alt. Warning Light On (C802 only)	CAUTION		
(COO2 omy)	If alternator warning light on vehicle is ON, do not operate vehicle until troubleshooting resolves the condition.		
	Check: defective alternator or regulator. Go to Chart 2, page 7.		
No 14 V Output (C820 only)	Check: defective regulator.		
(Cozo omy)	Go to Chart 5, page 10.		

NOTICE

Failure to check for the following conditions will result in erroneous test results in the troubleshooting charts.

Basic Troubleshooting

- Inspect charging system components for damage
 Check connections at B- cable, B+ cable, and
 regulator harness. Also check connections at
 regulator terminal wiring from regulator to vehicle
 components. Repair or replace any damaged
 component before electrical troubleshooting.
- 2. **Inspect vehicle battery connections**Connections must be clean and tight.
- 3. **Check drive belt**Repair or replace as necessary.
- 4. **Determine battery voltage and state of charge**If batteries are discharged, recharge or replace batteries as necessary. Electrical system cannot be properly tested unless batteries are charged 95% or higher.
- Connect meters to alternator
 Connect red lead of DMM to alternator B+ terminal and black lead to alternator B- terminal.
 Clamp inductive ammeter on B+ cable.
- 6. Operate vehicle

Observe charge voltage.



If charge voltage is above 32 volts, immediately shut down system. Electrical system damage may occur if charging system is allowed to operate at high voltage. Go to Table I.

If voltage is at or below regulator setpoint, let charging system operate for several minutes to normalize operating temperature.

- 7. Observe charge volts and amps
 - Charge voltage should increase and charge amps should decrease. If charge voltage does not increase within ten minutes, continue to next step.
- 8. **Battery** is considered fully charged if charge voltage is at regulator setpoint and charge amps remain at lowest value for 10 minutes.
- 9. **If charging system** is not performing properly, go to:
 - C802 Chart 2, page 7.
 - C820 Chart 4, page 9.

Page 4 TG4F



Section 3: Advanced Troubleshooting

A2-213 Regulator on C802 Alternator DESCRIPTION AND OPERATION

A2-213 regulator is either attached directly to the outside of C802 alternator or remote-mounted.

Main diagnostic feature of regulator is a green lens LED located on the front of the regulator. LED indicates whether regulator has been energized. See Table 2 for LED indication and status.

Regulators with OVCO (overvoltage cutout) will trip at vehicle electrical system voltages **above** 32 volts that exist longer than 3 seconds. OVCO feature detects high voltage and reacts by signaling the F+ alternator circuit to open. This turns off alternator. Restarting engine resets OVCO circuit. Regulator regains control of alternator output voltage.

TABLE 2—A2-213 Regulator LED Indications and Status		
INDICATION	STATUS	
ON steady	Normal regulator operation. Alternator is producing output.	
FLASHING	Regulator is receiving energize signal. LED will flash until alternator produces output.	
OFF	Regulator is not receiving energize signal or OVCO has tripped.	

Troubleshooting

Shut down vehicle and restart engine. If alternator functions normally after restart, a "no output condition" was normal response of voltage regulator to "high voltage" condition. Inspect condition of electrical system, including loose battery cables, both positive and negative. If battery disconnects from system, it could cause "high voltage" condition in electrical system, causing OVCO circuit to trip.

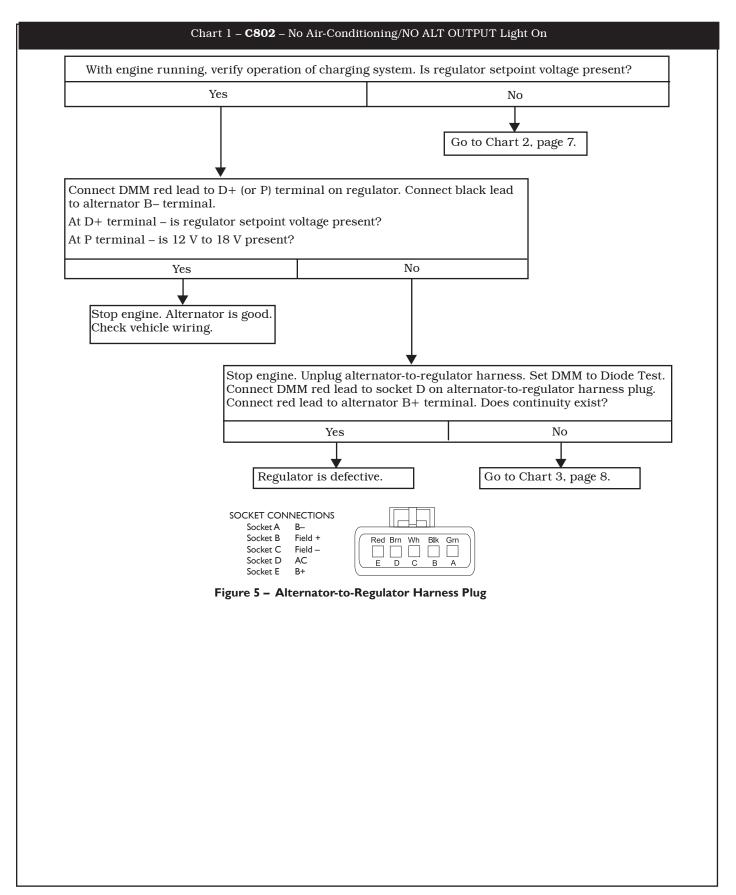
If you have reset alternator once and electrical system returns to normal charge voltage condition, there may have been a one time, high voltage spike, causing OVCO circuit to trip.

If OVCO circuit repeats cutout a second time in short succession and shuts off alternator F+ circuit, try third restart. If OVCO circuit repeats cutout, go to page 7.

REMOTE-MOUNTED REGULATORS: CHECK CONDITION OF FUSE IN WIRING HARNESS BEFORE TROUBLESHOOTING

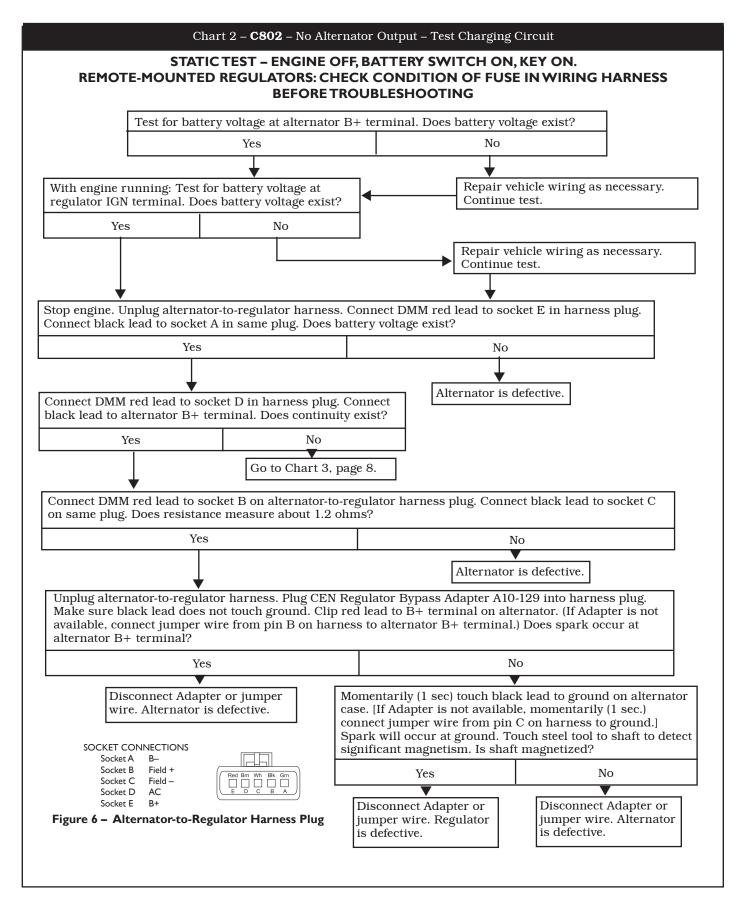
Section 3: Advanced Troubleshooting (cont.)





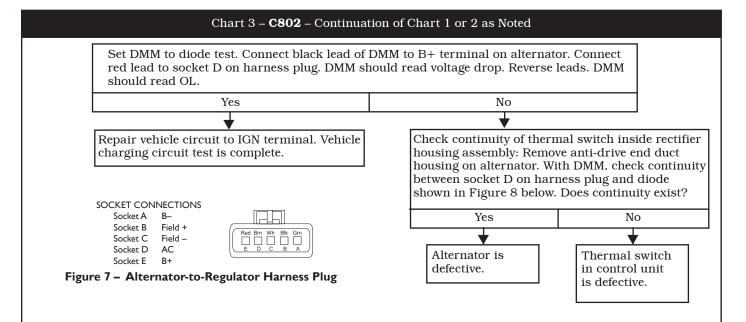
Page 6 TG4F





Section 3: Advanced Troubleshooting (cont.)





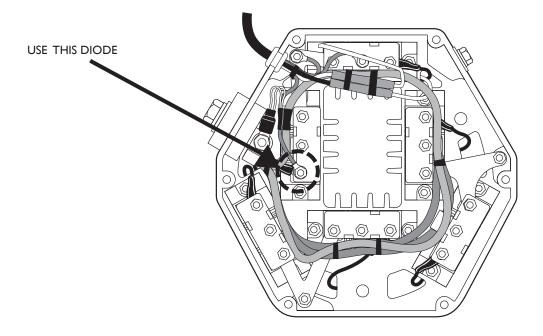
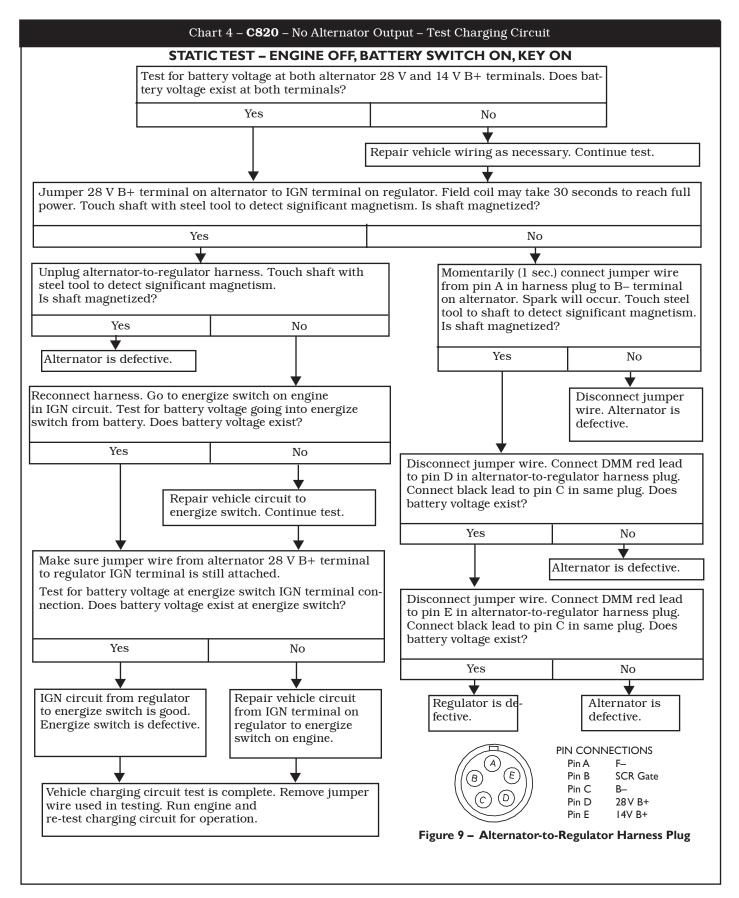


Figure 8 - Diode Arrangement inside Anti-Drive End Housing

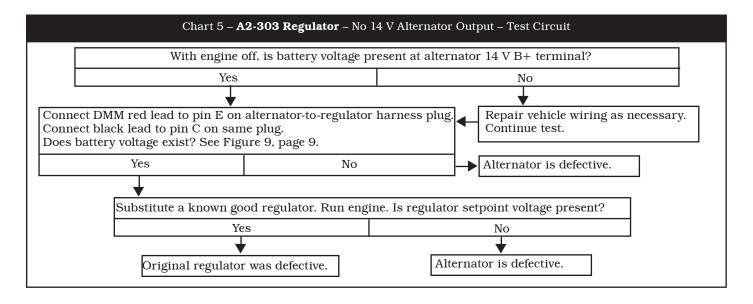
Page 8 TG4F





Section 3: Advanced Troubleshooting (cont.)





Page 10 TG4F