

N1225 / N1237 / N1505 Alternators Troubleshooting Guide

CONTENTS

Section	1: Wiring	2
	2: Basic Troubleshooting	
Section	3: Advanced Troubleshooting	1

Battery Charging Conditions

The following conditions may be observed during coldstart voltage tests until temperatures of electrical system components stabilize. The time it takes to reach optimum voltage and amps will vary with engine speed, load, and ambient temperature.

Maintenance/Low Maintenance Lead-Acid Battery:

Traditional lead acid batteries require lowest charge voltage of all vehicle battery chemistries. Battery cells must be maintained by periodically topping off with distilled water as required.

Maintenance-free Lead-Acid Battery:

Maintenance-free batteries are similar to Maintenance/ Low Maintenance batteries, but may require slightly higher charge voltage.

Deep-cycle/Marine Maintenance-free Battery:

Charge acceptance of these batteries may display characteristics similar to maintenance-free batteries and may charge faster due to generally lower capacity relative to size.

AGM (Absorbed Glass Mat) Maintenance-free Battery:

These dry-cell batteries respond better than standard maintenance-free batteries. If battery state of charge (SOC) drops to 75% or less, batteries should be recharged to 95% or higher separately from engine charging system to avoid damaging charging system components and to provide best overall performance. Charge acceptance of these batteries may display characteristics similar to maintenance batteries, but may require higher charge voltage and will draw significant current (<100 amps) when under 50% SOC.

Lithium Battery:

Lithium batteries have unique charging characteristics that differ from lead acid. These batteries require charging systems configured specifically for lithium battery chemistries. Contact CEN for more information on lithium battery charging systems and components.

Testing Guidelines

Professional service technicians rely on the following guidelines when testing electrical components.

Voltage testing:

- Set meter to proper scale and type (AC or DC).
- Be sure to zero the meter scale or identify the meter burden by touching meter leads together. Meter burden must be subtracted from final reading obtained.
- Be sure the meter leads touch source area only.
 Prevent short circuit damage to test leads or source by not allowing meter leads to touch other pins or exposed wires in test area.
- Be sure to use CEN tools designed especially for troubleshooting CEN alternators when available.

Resistance (ohm) testing:

- Set meter to proper scale.
- Be sure to zero the meter scale or identify the meter burden by touching meter leads together. Meter burden must be subtracted from final reading obtained.
- Be sure meter leads touch source area only. Allowing fingers or body parts to touch meter leads or source during reading may alter reading.
- Be sure reading is taken when source is at 70°F. Readings taken at higher temperatures will increase the reading. Conversely, readings taken at lower temperatures will decrease the reading.
- Be sure to test directly at the source. Testing through extended harnesses or cable extensions may increase the reading.
- "OL" as referenced in this document refers to open circuit: "infinite" resistance, typically in very high kilo- or megaohm range depending on meter and settings.

Diode testing:

Diodes allow current to flow in one direction only. Typical voltage drop in forward bias can range from 0.1-0.85V. Meter should read OL in reverse bias. Check meter user manual for meter-specific testing guidelines.

Voltage drop testing:

- Measure voltage between B+ on alternator or power source and B- (ground) on alternator or source. Record reading. Move to batteries or other power source and measure again between B+ and B- terminals on battery or other power source. The difference between the two readings represents voltage lost within circuit due to, but not limited to, inadequate cable gauge or faulty connections.
- Voltage drop measurements must be taken with all electrical loads or source operating.

Dynamic/Live testing (Connecting power and ground to component to test operation/function out of circuit):

- Connect jumper leads directly and securely to power source contacts of component being tested.
- Make any connection to power and ground at power supply or battery source terminals. Do not make connection at component source terminals, as that may create an arc and damage component source terminals.

TG17C Page 1



CEN N1505-1, N1237-1, and N1225-1 Dual Voltage Alternators Description and Operation

N1505-1 28 V 100 A and N1237-1/N1225-1 28 V 200 A alternators all with optional 28 V/14 V (50 A maximum on 14 V) are internally rectified. All windings and current-transmitting components are non-moving, so there are no brushes or slip rings to wear out.

After engine is running, **N3135** regulator receives energize signal. Regulator monitors alternator rotation and provides field current only when it detects alernator shaft rotating at suitable speed.

After regulator detects alternator rotation, it gradually applies field current, preventing an abrupt mechanical load on accessory drive system. The soft start may take up to 10 seconds at full electrical load.

N3135 regulator used with these units also

- is negative temperature compensated. Setpoints are 28.0 ± 0.2 V and 14.0 ± 0.2 V at 75° F.
- provides overvoltage cutout (OVCO). Regulator will trip OVCO when system voltage rises above 32 V in a 28 V system (16 V in a 14 V system) for longer than 2 seconds. OVCO feature detects high voltage and reacts by signaling relay in F- alternator circuit to open, turning off alternator. Restarting engine resets OVCO circuit.
- maintains alternator output voltage at regulated settings as vehicle electrical loads are switched on and off.

- can be used in single or dual voltage with these alternators.
 - Allows single-voltage operation (28 V only).
 14 V is not available as a single voltage application with this regulator.
 - Provides optional 28 V/14 V output only from the regulator when phase cable from alternator is connected to regulator.

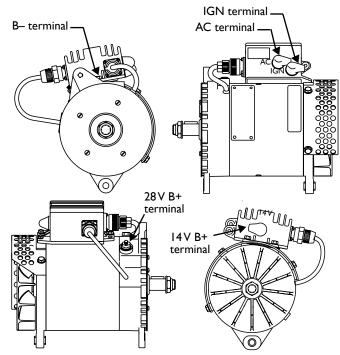


Figure 1 — N1505-1/N1237-1/N1225-1 Alternators and N3135 Regulator Terminals

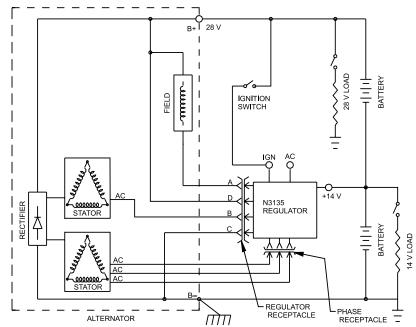


Figure 2 — N1505-1/N1237-1/N1225-1 Alternators with N3135 Regulator Wiring Diagram

Page 2 TG17C





A. Tools and Equipment for Job

- Digital Multimeter (DMM)
- Ammeter (digital, inductive)
- · Jumper wires

B. Identification Record

List the following for proper troubleshooting:

Alternator model number
Regulator model number
Setpoint listed on regulator

C. Preliminary Check-out

Check symptoms in Table 1 and correct if necessary.

TABLE I – System Conditions			
SYMPTOM	ACTION		
Low Voltage Output	Check: loose drive belt; low battery state of charge. Check: current load on system is greater than alternator can produce. Check: defective alternator and/or regulator.		
High Voltage Output	Check: wrong regulator. Check: defective regulator. Check: alternator.		
No 28 V Output	Check: presence of energize signal. Check: battery voltage at alternator output terminal. Check: defective alternator and/or regulator.		
No 14 V Output	Go to Chart 2, page 5.		

D. Basic Troubleshooting

1. Inspect charging system components

Check connections at ground cables, positive cables, and regulator harness. Repair or replace any damaged component before troubleshooting.

2. **Inspect connections of vehicle batteries**Connections must be clean and tight.

3. Determine battery type, voltage and state of charge

Batteries must be all the same type for system operation. If batteries are discharged, recharge or replace batteries as necessary. Electrical system cannot be properly tested unless batteries are charged 95% or higher. See page 1 for details. Nominal battery voltage for 28 V systems is 25.2 \pm 0.2 V; for 14 V systems is 12.6 \pm 0.2 V.

Less than 25 V or 12.4 V indicates no charge condition when engine is running.

4. Connect meters to alternator

Connect red lead of DMM to alternator 28~V~B+ terminal and black lead to alternator B- terminal. Clamp inductive ammeter on 28~V~B+ cable.

5. Operate vehicle

Observe charge voltage at batteries with engine running (nom. 27-28 V or 13.5-14.0 V).

CAUTION

If charge voltage is above 32 V for 28 V system or 16 V for 14 V system, immediately shut down system. Electrical system damage may occur if charging system is allowed to operate at excessive voltage. Go to Table 1 at left.

If voltage is at or below regulator setpoint, let charging system operate for several minutes to normalize operating temperature.

- 6. **Observe charge volts and amps in each circuit** Charge voltage should increase and charge amps should decrease. If charge voltage does not increase within ten minutes, continue to next step.
- 7. **Batteries** are considered fully charged if charge voltage is at regulator setpoint and charge amps remain at lowest value for 10 minutes.
- 8. **If charging system** is not performing properly, go to Chart 1, page 4.

9. Check OVCO (overvoltage cutout) circuit.

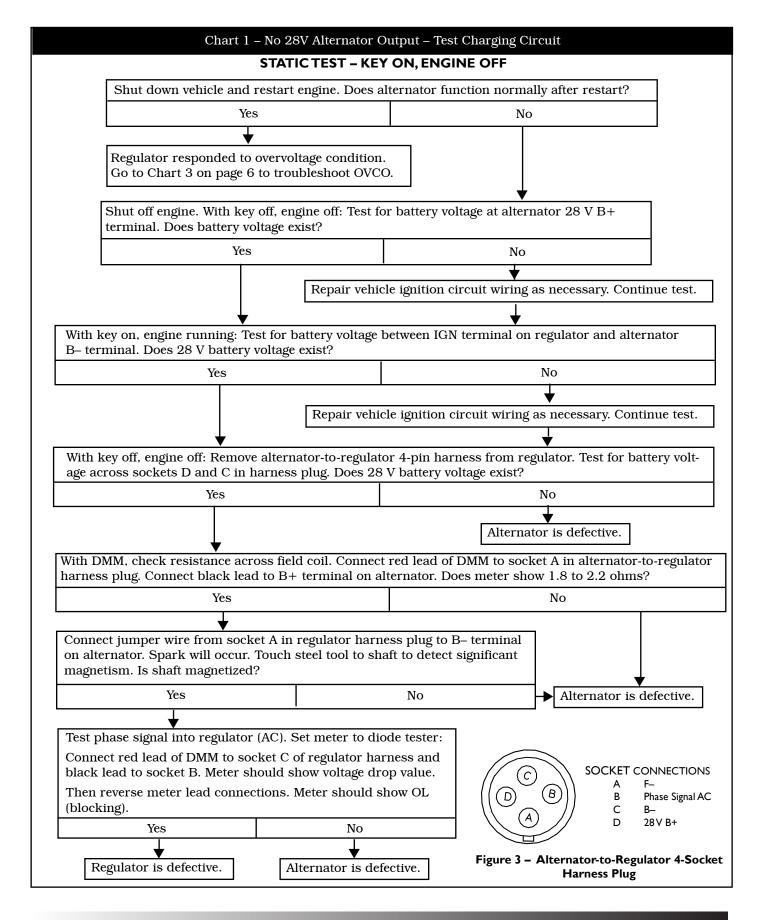
Shut down vehicle and restart engine. If alternator functions normally after restart, a "no output condition" was normal response of voltage regulator to overvoltage condition. Inspect condition of electrical system, including loose battery cables, both positive and negative. If battery disconnects from system, it could cause overvoltage condition in electrical system, causing OVCO circuit to trip.

If you have reset alternator once, and electrical system returns to normal charge voltage condition, there may have been a one time, overvoltage spike that caused OVCO circuit to trip.

If OVCO circuit repeats cutout a second time in short succession and shuts off alternator F-circuit, try third restart. If OVCO circuit repeats cutout go to Chart 3, page 6.

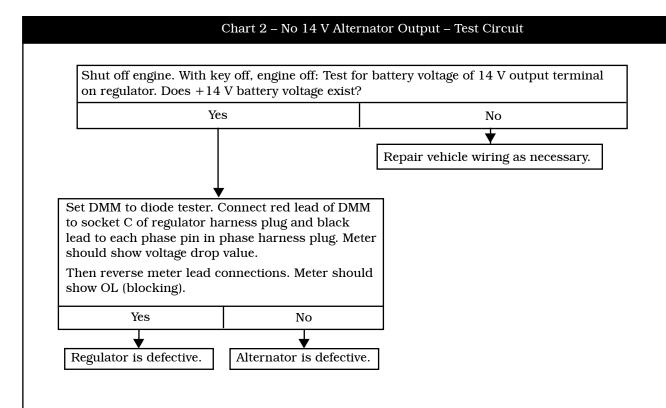
TG17C Page 3





Page 4 TG17C





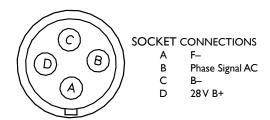


Figure 4 - Alternator-to-Regulator 4-Socket Harness Plug

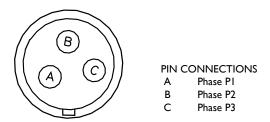
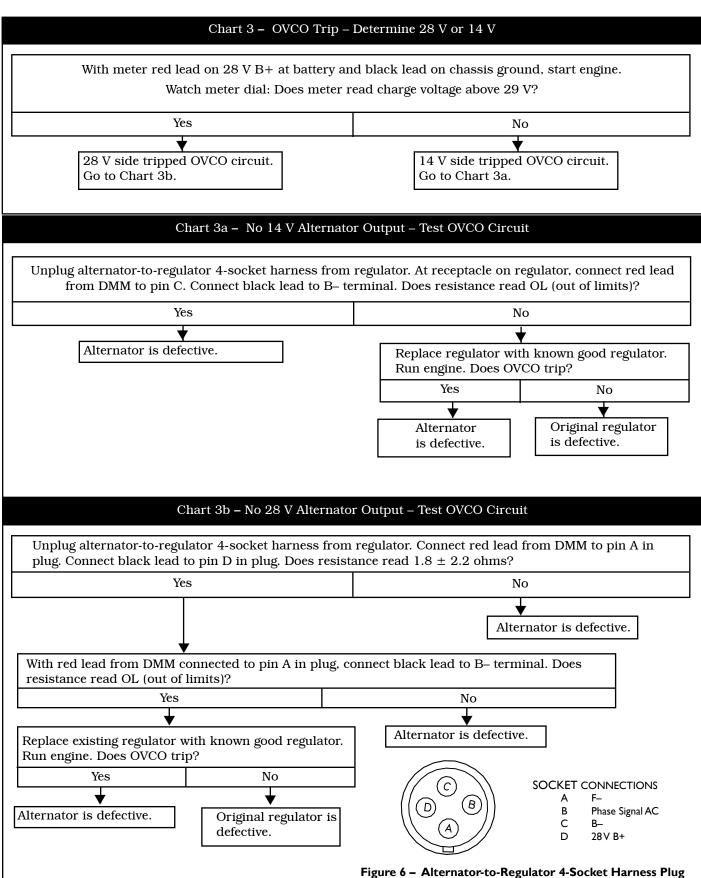


Figure 5 - Phase Connection 3-Pin Harness Plug

TG17C Page 5

Section 3: Advanced Troubleshooting





Page 6 TG17C



If you have questions about your alternator or any of these test procedures, or if you need to locate a Factory Authorized Service Distributor, please contact us at:

C. E. Niehoff & Co.• 2021 Lee Street • Evanston, IL 60202 USA

TEL: 800.643.4633 USA and Canada • TEL: 847.866.6030 outside USA and Canada • FAX: 847.492.1242

E-mail us at service@CENiehoff.com

TG17C Page 7