



## Hazard Definitions

These terms are used to bring attention to presence of hazards of various risk levels or to important information concerning product life.

### CAUTION

Indicates presence of hazards that will or can cause minor personal injury or property damage.

### NOTICE

Indicates special instructions on installation, operation or maintenance that are important but not related to personal injury hazards.

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## Battery Conditions

### NOTICE

Until temperatures of electrical system components stabilize, these conditions may be observed during cold-start voltage tests.

- **Maintenance/Low Maintenance Battery**
  - Immediately after engine starts, system volts are lower than regulator setpoint, amps are medium.
  - 3–5 minutes into charge cycle, system volts increase, amps decrease.
  - 5–10 minutes into charge cycle, system volts increase to, or near, regulator setpoint and amps decrease to a minimum.
  - Low maintenance battery has same characteristics with slightly longer recharge times.
- **Maintenance-free Battery**
  - Immediately after engine starts, system volts are lower than regulator setpoint, low charging amps.
  - Once charge cycle begins, low volts and low amps are still present.
  - After alternator energizes, voltage will increase several tenths. Amps will increase gradually, then quickly, to medium to high amps.
  - Finally, volts will increase to setpoint and amps will decrease.

The time it takes to reach optimum voltage and amperage will vary with engine speed, load, and ambient temperature.
- **High-cycle Maintenance-free Battery**

These batteries respond better than standard maintenance-free. Charge acceptance of these batteries may display characteristics similar to maintenance batteries.
- **AGM (Absorbed Glass Mat) Maintenance-free Battery**

These dry-cell batteries respond better than standard maintenance-free. If battery state of charge drops to 75% or less, batteries should be recharged to 95% or higher separately from the engine's charging system to avoid damaging charging system components and to provide best overall performance. Charge acceptance of these batteries may display characteristics similar to maintenance batteries.

## Battery Charge Volt and Amp Values

Volt and amp levels fluctuate depending on the battery state of charge. If batteries are in a state of discharge—as after extended cranking time to start the engine—system volts will measure lower than the regulator setpoint after the engine is restarted and system amps will measure higher. This is a normal condition for the charging system; the greater the battery discharge level, the lower the system volts and the higher the system amps. The volt and amp readings will change as batteries recover and become fully charged: system volts will increase to regulator setpoint and system amps will decrease to low level (depending on other loads).

- **Low Amps:** Minimum or lowest charging system amp value required to maintain battery state of charge, obtained when testing the charging system with a fully charged battery and no other loads applied. This value will vary with battery type.
- **Medium Amps:** System amps value which can cause the battery temperature to rise above adequate charging temperature within 4-8 hours of charge time. To prevent battery damage, the charge amps should be reduced when battery temperature rises. Check battery manufacturer's recommendations for proper charge amp rates.
- **High Amps:** System amps value which can cause the battery temperature to rise above adequate charging temperature within 2-3 hours of charge time. To prevent battery damage, the charge amps should be reduced when battery temperature rises. Check battery manufacturer's recommendations for proper charge amp rates.
- **Battery Voltage:** Steady-state voltage value as measured with battery in open circuit with no battery load. This value relates to battery state of charge.
- **Charge Voltage:** Voltage value obtained when the charging system is operating. This value will be higher than battery voltage and must never exceed the regulator voltage setpoint.
- **B+ Voltage:** Voltage value obtained when measuring voltage at battery positive terminal or alternator B+ terminal.
- **Surface Charge:** Higher than normal battery voltage occurring when the battery is disconnected from battery charger. The surface charge must be removed to determine true battery voltage and state of charge.
- **Significant Magnetism:** Change in strength or intensity of a magnetic field present in alternator rotor shaft when the field coil is energized. The magnetic field strength when the field coil is energized should feel stronger than when the field is not energized.
- **Voltage Droop or Sag:** Normal condition occurring when the load demand on alternator is greater than rated alternator output at given rotor shaft RPM.



## CEN C722 Alternator Description and Operation

**C722** 28 V (350 A) alternators are self-rectifying. All windings and current-transmitting components are non-moving, so there are no brushes or slip rings to wear out. These alternators become externally energized through the E terminal, connected to a switched power source to turn on regulator.

Features of **A2-212** regulator furnished with some C722 units include:

- R (or W) terminal with voltage limiter that limits output voltage to 8V peak. Output voltage frequency (Hz) = alternator rpm/10.
- D+ terminal to provide signal to vehicle electrical system, confirming alternator operation.
- overvoltage cutout (OVCO). See page 4.

## CEN C724 Alternator Description and Operation

**C724** 28 V (350 A) alternators are self-rectifying. All windings and current-transmitting components are non-moving, so there are no brushes or slip rings to wear out. These alternators become externally energized through the IGN terminal, connected to a switched power source to turn on regulator.

Features of **A2-214** regulator furnished with some C724 units include:

- P terminal that can provide optional AC voltage tap.
- D+ terminal that can provide DC voltage signal to vehicle electrical system, confirming alternator operation.
- Overvoltage cutout (OVCO). See page 4.
- Green lens LED. See page 4.

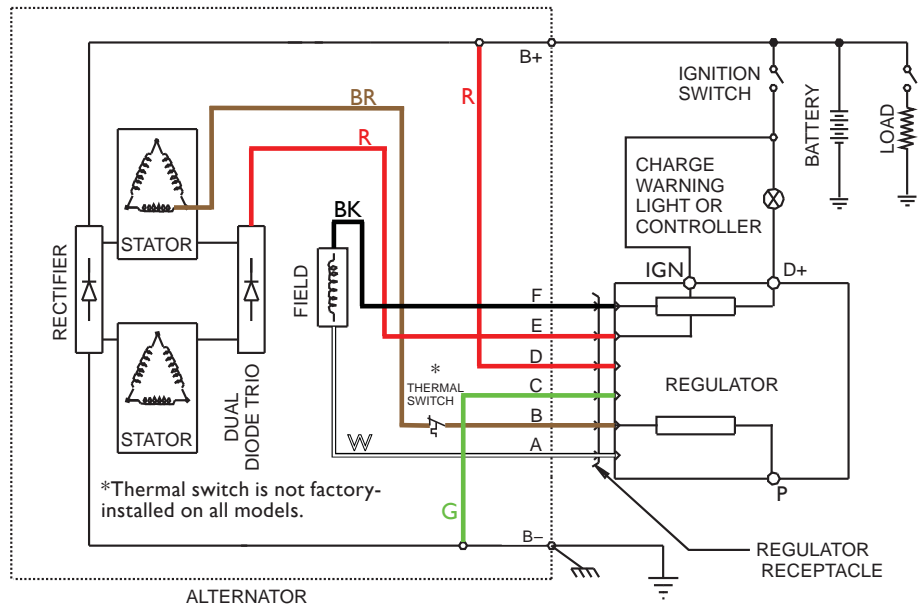
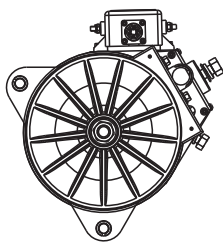


Figure 1 — C722 and C724 Wiring Diagrams



C722 ADE View

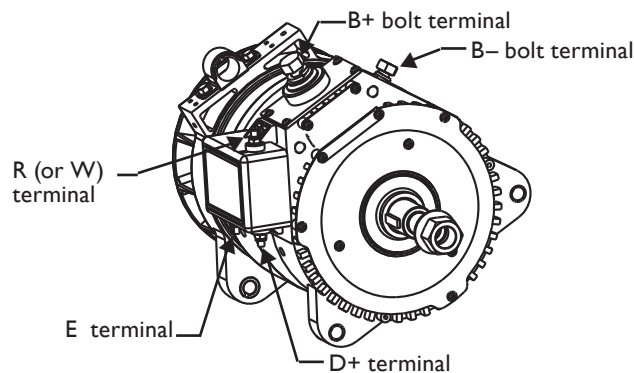
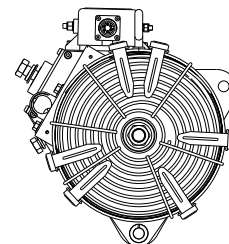


Figure 2 — C722 Alternator Terminals



C724 ADE View

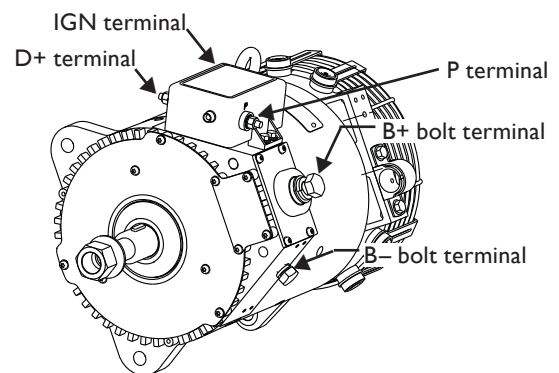


Figure 3 — C724 Alternator Terminals



### Tools and Equipment for Job

- Digital Multimeter (DMM)
- Ammeter (digital, inductive)
- Jumper wires

### Identification Record

List the following for proper troubleshooting:

- Alternator model number \_\_\_\_\_
- Regulator model number \_\_\_\_\_
- Setpoints listed on regulator \_\_\_\_\_

### Preliminary Check-out

Check symptoms in Table 1 and correct if necessary.

TABLE 1 – System Conditions	
SYMPTOM	ACTION
Low Voltage Output	Check: loose drive belt; low battery state of charge. Check: current load on system is greater than alternator can produce. Check: defective wiring or poor ground path; low regulator setpoint. Check: defective alternator and/or regulator.
High Voltage Output	Check: wrong regulator. Check: high regulator setpoint. Check: defective regulator. Check: alternator.
No Voltage Output	Check: broken drive belt. Check: battery voltage at alternator output terminal. Check: defective alternator and/or regulator.

### NOTICE

Failure to check for the following conditions will result in erroneous test results in the troubleshooting charts.

### Basic Troubleshooting

- Inspect charging system components for damage**  
Check connections at B– cable, B+ cable, and regulator harness. Also check connections at regulator terminal wiring from regulator to vehicle components. Repair or replace any damaged component before electrical troubleshooting.
- Inspect vehicle battery connections**  
Connections must be clean and tight.
- Check drive belt**  
Repair or replace as necessary.
- Determine battery voltage and state of charge**  
If batteries are discharged, recharge or replace batteries as necessary. Electrical system cannot be properly tested unless batteries are charged 95% or higher.
- Connect meters to alternator**  
Connect red lead of DMM to alternator B+ terminal and black lead to alternator B– terminal. Clamp inductive ammeter on B+ cable.
- Operate vehicle**  
Observe charge voltage.  

**CAUTION**

 If charge voltage is above 32 volts, immediately shut down system. Electrical system damage may occur if charging system is allowed to operate at high voltage. Go to Table 1.  
  
 If voltage is at or below regulator setpoint, let charging system operate for several minutes to normalize operating temperature.
- Observe charge volts and amps**  
Charge voltage should increase and charge amps should decrease. If charge voltage does not increase within ten minutes, continue to next step.
- Battery** is considered fully charged if charge voltage is at regulator setpoint and charge amps remain at lowest value for 10 minutes.
- If charging system** is not performing properly, go to Chart 2, page 5.



### A2-212 Regulator on C722 Alternator

#### DESCRIPTION AND OPERATION

A2-212 regulator is attached directly to the outside of alternator.

Regulators with OVCO (overvoltage cutout) will trip at vehicle electrical system voltages **above** 32 volts that exist longer than 3 seconds. OVCO feature detects high voltage and reacts by signaling the F+ alternator circuit to open. This turns off alternator. Restarting engine resets OVCO circuit. Regulator regains control of alternator output voltage.

#### TROUBLESHOOTING

Shut down vehicle and restart engine. If alternator functions normally after restart, a “no output condition” was normal response of voltage regulator to “high voltage” condition. Inspect condition of electrical system, including loose battery cables, both positive and negative. If battery disconnects from system, it could cause “high voltage” condition in electrical system, causing OVCO circuit to trip.

If you have reset alternator once and electrical system returns to normal charge voltage condition, there may have been a one time, high voltage spike, causing OVCO circuit to trip.

If OVCO circuit repeats cutout a second time in short succession and shuts off alternator F+ circuit, try third restart. If OVCO circuit repeats cutout, go to Chart 1, page 5.

### A2-214 Regulator on C724 Alternator

#### DESCRIPTION AND OPERATION

A2-214 regulator is attached directly to the outside of alternator.

Main diagnostic feature of regulator is a green lens LED located on the front of the regulator. LED indicates whether regulator has been energized. See Table 2 for LED indication and status.

Regulators with OVCO (overvoltage cutout) will trip at vehicle electrical system voltages **above** 32 volts that exist longer than 3 seconds. OVCO feature detects high voltage and reacts by signaling the F+ alternator circuit to open. This turns off alternator. Restarting engine resets OVCO circuit. Regulator regains control of alternator output voltage.

**TABLE 2—A2-214 Regulator  
LED Indications and Status**

INDICATION	STATUS
ON steady	Normal regulator operation. Alternator is producing output.
FLASHING	Regulator is receiving energize signal. LED will flash until alternator produces output.
OFF	Regulator is not receiving energize signal or OVCO has tripped.

#### TROUBLESHOOTING

Shut down vehicle and restart engine. If alternator functions normally after restart, a “no output condition” was normal response of voltage regulator to “high voltage” condition. Inspect condition of electrical system, including loose battery cables, both positive and negative. If battery disconnects from system, it could cause “high voltage” condition in electrical system, causing OVCO circuit to trip.

If you have reset alternator once and electrical system returns to normal charge voltage condition, there may have been a one time, high voltage spike, causing OVCO circuit to trip.

If OVCO circuit repeats cutout a second time in short succession and shuts off alternator F+ circuit, try third restart. If OVCO circuit repeats cutout, go to Chart 1, page 5.



Chart 1 – C722 and C724 – No Alternator Output – Test OVCO Circuit

With engine off, unplug alternator-to-regulator harness. Connect DMM red lead to pin A on harness plug. Connect black lead to pin F on same plug. Does resistance measure about 1.2 (± 0.2) ohms?

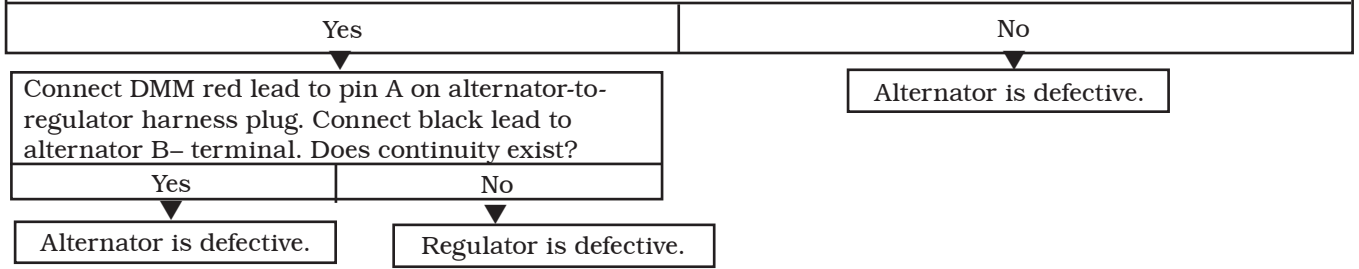
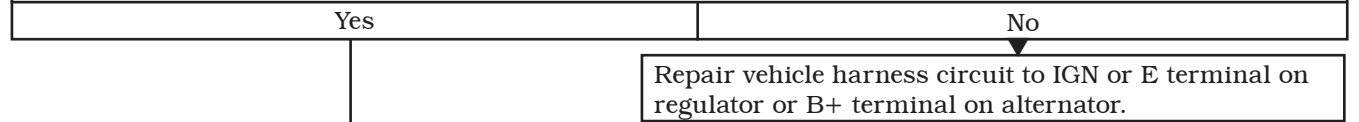


Chart 2 – C722 and C724 – No Output

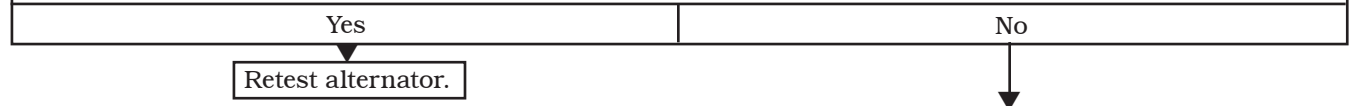
With engine running, does battery voltage exist at alternator B+ terminal and regulator IGN or E terminal?



**CAUTION**

This step must be performed to obtain a valid diagnosis of the alternator operation.

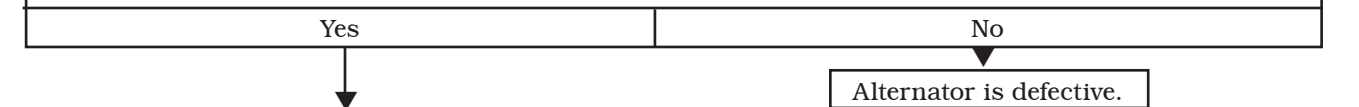
Install a jumper from B+ terminal on alternator to IGN or E terminal on regulator. Momentarily (1 sec.) jumper IGN or E terminal on regulator to D+ terminal on regulator. Touch shaft with steel tool to detect significant magnetism. Is shaft magnetized?



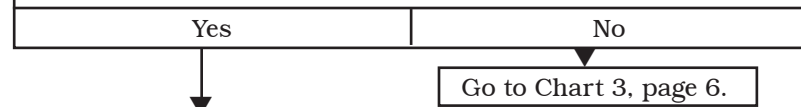
**CAUTION**

When conducting this step, ensure that the probes do not touch other pins, as an arc may damage the wiring in the harness.

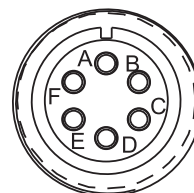
With key off, engine off: Disconnect both jumper wires. Unplug alternator-to-regulator harness. Connect DMM on DC volt scale across pins C and D in harness plug. Does battery voltage exist?



Turn off battery switch. Disconnect B+ cable from alternator. Set DMM to diode test. Connect black lead of DMM to pin E in harness plug. Connect red lead to B+ terminal on alternator. DMM should read OL. Reverse leads. DMM should also read OL.



Connect B+ battery cable to alternator. Turn on battery switch. Install a jumper from pin F in harness plug to B+ terminal on alternator. Momentarily (1 sec.) jumper pin A in harness plug to alternator B- terminal. Touch shaft with steel tool to detect significant magnetism. Is shaft magnetized?



PIN CONNECTIONS

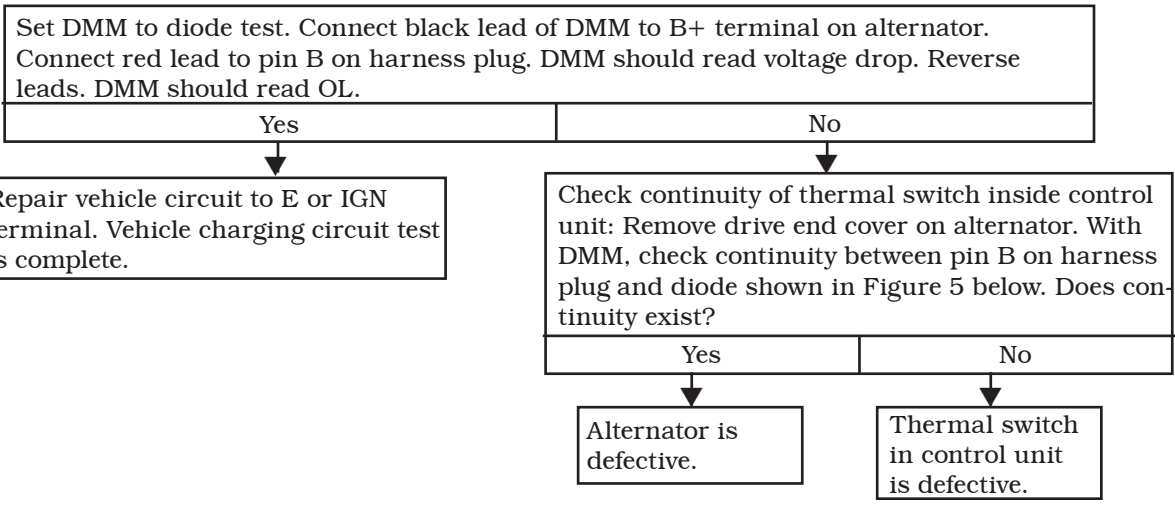
- Pin A F-
- Pin B Phase
- Pin C B-
- Pin D B+
- Pin E D+
- Pin F F+

Figure 4 – Alternator-to-Regulator Harness Plug





Chart 3 – Continuation of Chart 2 as Noted



USE THIS DIODE

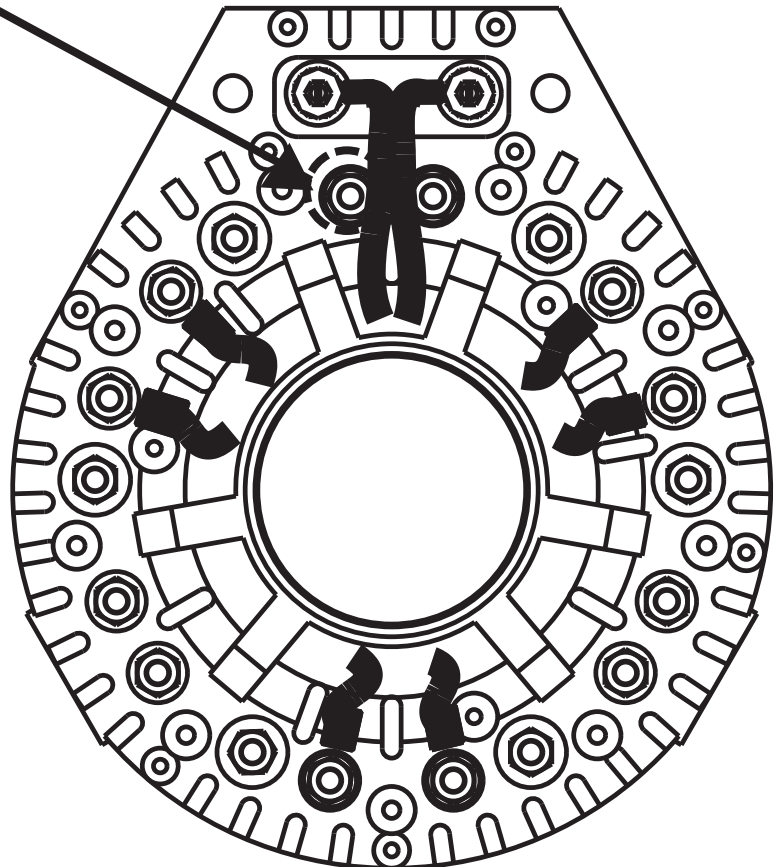


Figure 5 – Diode Arrangement inside Drive End Housing

If you have questions about your alternator or any of these test procedures, or if you need to locate a Factory Authorized Service Dealer, please contact us at:

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