Hazard Definitions

**CAUTION** Indicates presence of hazards that will or can cause minor personal injury or damage to equipment.

**NOTICE** Indicates special instructions on installation, operation or maintenance that are important but not related to personal injury hazards.

**Battery Conditions**

**NOTICE** Battery conditions may be observed during cold-start voltage tests until temperatures of electrical system components stabilize.

**Maintenance/Low Maintenance Battery**
- Immediately after engine starts, system volts are lower than regulator setpoint and amp output is medium.
- 3–5 minutes into charge cycle, system voltage increase and amps decrease.
- 5–10 minutes into charge cycle, system volts increase to or near regulator setpoint and amps decrease to a minimum.
- Low maintenance battery has same characteristics as maintenance battery but slightly longer recharge time.

**Maintenance-free Battery**
- Immediately after engine starts, system volts are lower than regulator setpoint and charging amps are low.
- Volts and amps remain low when charge cycle begins.
- After alternator energizes, voltage increases by several tenths. Amps increase to medium-to-high levels.
- Volts will increase to setpoint and amps will decrease. Time required to reach optimum voltage and amps will vary with engine speed, load, and ambient temperature.

**High-cycle Maintenance-free Battery.** These batteries respond better than standard maintenance-free. Charge acceptance of these batteries may display characteristics similar to maintenance batteries.

**AGM (Absorbed Glass Mat) Maintenance-free Battery.** These dry-cell batteries respond better than standard maintenance-free batteries. If battery state of charge drops to 75% or less, recharge batteries to 95% or higher separately from engine charging system to avoid damaging charging system components and provide best overall performance. Charge acceptance may display characteristics similar to maintenance batteries.

**Contents**

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**Required Tools and Equipment**
- Digital Multimeter (DMM)
- Ammeter (digital, inductive)
- Jumper wires

**Testing Guidelines**

Professional service technicians rely on the following guidelines when testing electrical components.

**Voltage testing:**
- Set meter to proper scale and type (AC or DC).
- Zero meter scale or identify meter burden by touching meter leads together. Meter burden must be subtracted from final reading obtained.
- Be sure meter leads touch power source area only. Prevent short circuit damage to test leads or source by not allowing meter leads to touch other pins or exposed wires in test area.
- Use CEN tools designed especially for troubleshooting CEN alternators when available.

**Resistance (ohms) testing:**
- Set meter to proper scale.
- Zero the meter scale or identify meter burden by touching meter leads together. Meter burden must be subtracted from final reading obtained.
- Be sure meter leads touch power source area only. Do not allow fingers or body parts to touch meter leads or power source during reading.
- Take reading when power source is at 70º F/21º C. Readings taken at higher temperatures will increase reading. Conversely, readings taken at lower temperatures will decrease reading.
- Test directly at power source. Testing through extended harnesses or cable extensions may increase reading.

**Voltage drop testing:**
- Measure voltage between B+ on alternator or power source and B- (ground) on alternator or source. Record reading. Move to batteries or other power source and measure again between B+ and B- terminals on battery or other power source. The difference between the two readings represents voltage lost within circuit due to, but is not limited to, inadequate cable gage or faulty connections.
- Voltage drop measurements must be taken with all electrical loads or source operating.

**Dynamic/Live testing:** Definition: Connecting power and ground to a component to test operation/function out of circuit.
- Connect jumper leads directly and securely to power source contacts of component being tested.
- Make any connection to power and ground at power supply or battery source terminals. Do not make connection at component source terminals, as that may create an arc and damage component source terminals.
CEN C726 Alternator Description and Operation

The CEN C726 42 V 380 A alternator is internally rectified. All windings and current-conducting components are non-moving, so there are no brushes or slip rings to wear out. Voltage regulator is activated when it receives an ignition/energize signal from vehicle usually via oil pressure switch or multiplex system. The regulator monitors alternator shaft rotation and provides field current only when it detects the alternator shaft rotating at a suitable speed. After the regulator detects shaft rotation, it gradually applies field current, preventing an abrupt mechanical load on accessory drive system. Soft start may take up to 20 seconds after rotation and energize signals are sensed.

Refer to Figure 1 for alternator terminal locations.
A2-339 regulator used with these units also:

- offers optional J1939 communication. See figure 3.
- provides overvoltage cutout (OVCO). Regulator will trip OVCO when system voltage rises above 46 volts for longer than 3 seconds. OVCO feature detects high voltage and reacts by opening alternator field circuit and turning off alternator. Removing and reapplying energize signal at IGN terminal will reset OVCO circuit.
- limits output power to 10kW throughout RPM range. See Figure 4 for output curves.

Figure 3 — A2-339 Connector Identification

Figure 4 — 10kW Output Limiting Curve with A2-339 Regulator
Section B: Basic Troubleshooting

Required Tools and Equipment

- Digital Multimeter (DMM)
- Ammeter (digital, inductive)
- Jumper wires

Identification Record

Enter the following information in the spaces provided for identification records.

- Alternator model number:__________________________
- Regulator model number:__________________________
- Voltage setpoints listed on regulator:____________

Preliminary Check-out

Check symptoms in Table 1 below and correct if necessary.

<table>
<thead>
<tr>
<th>TABLE 1: Preliminary Charging System Check-Out</th>
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</thead>
<tbody>
<tr>
<td>CONDITION:</td>
</tr>
</tbody>
</table>
| Low Voltage Output | Low battery state of charge.  
Load on system exceeds rated output of alternator.  
Faulty wiring or poor ground path.  
Faulty alternator or regulator.  
Wrong regulator installed.  
Wrong pulley installed.  
Power-limiting feature activated (see page 6, chart 3). |
| High Voltage Output | Faulty regulator.  
Faulty alternator. |
| No Voltage Output | No energize signal at IGN terminal on regulator.  
Faulty alternator B+ terminal connection.  
Faulty alternator or regulator. |

Basic Troubleshooting

1. Inspect charging system components for damage.  
   Check connections at B– cable, B+ cable, and regulator harness.  
   Check regulator terminal wiring from regulator to vehicle components.  
   Repair or replace any damaged component before electrical troubleshooting.

2. Inspect vehicle battery connections.  
   Connections must be clean and tight.

3. Determine battery type, voltage, and state of charge.  
   Batteries must be all the same type.  
   If batteries are discharged, recharge or replace batteries.  
   Electrical system cannot be properly tested unless batteries are charged 95% or higher.  
   See page 1 for details.

4. Connect meters to alternator:
   - Connect DMM red lead to alternator B+ terminal.
   - Connect DMM black lead to alternator B– terminal.
   - Clamp inductive ammeter onto B+ cable.

5. Operate vehicle and observe charge voltage.
   Charge voltage should increase and charge amps should decrease.  
   Battery is considered fully charged when charge voltage is at regulator setpoint and charge amps remain at lowest value for 10 minutes.
   If voltage is at or below regulator setpoint, allow charging system to operate for several minutes to normalize operating temperature.  
   If charge voltage does not increase within 10 minutes, go to Chart 1 on page 5.

   **CAUTION**  
   **If voltage exceeds 46 V, shut down system immediately.**  
   **Damage to electrical system may occur if charging system is allowed to operate above 16 V for more than 3 seconds.**

Check for OVO Condition

- Shut down vehicle and restart engine.  
  If alternator functions normally after restart, a no output condition was normal response of voltage regulator to high voltage condition.

- Inspect vehicle electrical system, including loose battery cables.  
  If battery disconnects from system, it could cause high voltage condition in electrical system, causing OVO circuit to trip.

- If you have reset alternator once, and electrical system returns to normal charge voltage condition, there may have been a one time, high voltage spike, causing OVO circuit to trip.

- If OVO circuit repeats cutout a second time in short succession and shuts off alternator field circuit, try a third restart.  
  If OVO circuit repeats cutout, follow troubleshooting procedures in charts 1 and 2 on pages 5 and 6.
Section C: Advanced Troubleshooting

Chart 1: No Alternator Output – Test Charging Circuit

- **TEST MEASUREMENTS ARE TAKEN ON HARNESS PLUG AT ALTERNATOR. TAKING MEASUREMENTS FROM AN EXTENDED HARNESS PLUG MAY AFFECT RESULTS.**
- **FOR REMOTE-MOUNTED REGULATOR, CHECK CONDITION OF HARNESS FUSES BEFORE TROUBLESHOOTING.**
- **BEFORE STARTING DIAGNOSTIC SEQUENCE, VERIFY THE FOLLOWING AND REPAIR/REPLACE IF NOT TO SPEC:**
  - BATTERIES FOR STATE-OF-CHARGE (37.5-42.0 V), CONDITION, AND SECURE CONNECTIONS.
  - MASTER BATTERY SWITCH FOR FUNCTION.

**CAUTION**
MAKE SURE METER PROBES DO NOT TOUCH OTHER PINS AND CAUSE AN ARC THAT MAY DAMAGE PINS AND HARNESS WIRES.

**MASTER BATTERY SWITCH ON, KEY ON, ENGINE ON:** Test for battery voltage at B+ terminal on alternator to ground, then at IGN terminal on regulator to ground. Does battery voltage exist at both locations?

<table>
<thead>
<tr>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
</table>

- **Connect DMM black lead to pin H. Connect DMM red lead to alternator B+ terminal. DMM should read blocking in this direction. Reverse leads. DMM should read flow in this direction. Repeat for pin H and B− terminal. Tests should read flow in one direction and blocking in the other direction.**

**CAUTION**
MAKE SURE METER PROBES DO NOT TOUCH OTHER PINS AND CAUSE AN ARC THAT MAY DAMAGE PINS AND HARNESS WIRES.

**MASTER BATTERY SWITCH ON, KEY ON, ENGINE OFF:**

- **NOTICE** Alternator/regulator must pass of all of the following tests.
  1. Battery voltage test: Connect DMM red lead to pin D. Connect DMM black lead to pin C. Battery voltage should exist.
  2. Field coil resistance test: Set DMM to Ohms test. Field resistance between pins F and A should measure nominal 3.2 ± 0.5 ohms.
  3. Set DMM to Ohms. Measure resistance between pin A and B−. Meter should read OL. Repeat test with pin F and B−. Meter should read OL.
  4. Phase supply test: Set DMM to diode test. Connect DMM black lead to pin B. Connect red lead to alternator B+ terminal. DMM should read blocking in this direction. Then reverse leads. DMM should read flow in this direction. Repeat for pin B and B− terminal. Tests should read flow in one direction and blocking in the other direction.
  5. Connect DMM black lead to pin H. Connect DMM red lead to alternator B+ terminal. DMM should read blocking in this direction. Reverse DMM leads. DMM should read flow in this direction. Repeat for pin H and B− terminal. Tests should read flow in one direction and blocking in the other direction.

<table>
<thead>
<tr>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
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- **Figure 4: Alternator-to-Regulator Harness Plug Pins**
### Chart 2: Test OVCO Circuit

1. Unplug alternator-to-regulator harness from regulator.
2. Connect DMM red lead to harness pin F.
3. Connect DMM black lead to alternator B+ terminal. Does resistance read OL?
   - Yes
   - No

   Alternator is faulty

1. Connect DMM red lead to harness pin A.
2. Connect DMM black lead to alternator B+ terminal. Does resistance read OL?
   - Yes
   - No

   Alternator is faulty

Replace existing regulator with known good regulator. Run engine. Does OVCO trip?
   - Yes
   - No

Original regulator is faulty

### Chart 3: Test Power Limiting Circuit

1. Unplug alternator-to-regulator harness from regulator.
2. Connect DMM red lead to harness pin G.
3. Connect DMM black lead to alternator B+ terminal. Does resistance read <1 ohm?
   - Yes
   - No

Alternator is faulty

1. Connect DMM red lead to harness pin E.
2. Connect DMM black lead to alternator B- terminal. Does resistance read 60k-130k ohms at room temperature?
   - Yes
   - No

Alternator is faulty

Replace existing regulator with known good regulator. Run engine at >4000 RPM and add electrical load (>250 amps). Does alternator limit output as expected?
   - Yes
   - No

Original regulator is faulty

Power limiting circuit is operational